# GUGAN GULWAN

#### YOUTH ABORIGINAL CORPORATION



2021 CALENDAR & 2019-2020 ANNUAL REPORT



# WHO WE ARE AND WHAT WE DO

Gugan Gulwan Youth Aboriginal Corporation was created to support young Aboriginal and Torres Strait Islander people in the ACT and surrounding regions to thrive and succeed. Our commitment is to protect, nurture and support children, youth and their families as they grow – from birth, through childhood, adolescence and into adulthood.

The mandate of Gugan Gulwan is twofold. The first is to work with, and through, our many partners to establish a system of services and supports that strengthen families and help those of our children and youth who are experiencing vulnerability. The second is to lead advocacy and effective policy development on issues that affect all Aboriginal and Torres Strait Islander children and youth.

Since its creation, Gugan Gulwan has built considerable expertise in the area of child and youth development. This focus on positive development informs our role as a champion and catalyst for the outcomes of all Aboriginal and Torres Strait Islander children and youth in our region.

Gugan Gulwan actively shares our expertise with others and works in partnership to create opportunities for the voices of children and youth to be heard across the sector and within government. Successfully carrying out these roles requires a workforce with a broad range of skills, including: case management; community engagement, counselling, direct service delivery; policy development; program design; systems design; program evaluation and oversight; partnership development; financial and capital management; human resources; information technology; information management and analytics; organisational development; and administration. While not always visible, each of these functions is crucial for serving our region's young people effectively and responsibly.

#### GUGAN GULWAN STRATEGIC PLAN 2016 - 2020

Gugan Gulwan's Strategic Plan 2016-2020 has been a foundation document for the organisation that has incorporated our organisational commitments, aims, platforms and legacy.

At Gugan Gulwan our commitment is to ensure that all the children and youth engaged with our service go on to lead successful lives. As an organisation, we are proud of the contribution we have made towards achieving this vision. But there is more work ahead of us, as Gugan Gulwan develops a new strategic plan beyond 2020 we will remain focused on what matters most for young people, and to be flexible enough to respond as the world around us changes.

Whilst a strategic plan document can be produced in any workplace the implementation and monitoring of any strategic plan must be measured.

Gugan Gulwan is proud to say that over the last four years we have successfully implemented the six core organisational foundations.



HEALTHY, SKILLED AND INSPIRED EMPLOYEES



SYSTEM STEWARDSHIP AND PARTNERSHIP



LEADERSHIP AND INNOVATION AT ALL LEVELS



KNOWLEDGE AND INFORMATION MANAGEMENT



ROBUST INTERNAL CONTROLS AND RESOURCE OVERSIGHT



ESTABLISHING AN ENTREPRENEURIAL APPROACH TO OUR WORK

#### BOARD OF DIRECTORS 2019 - 2020

Position	Name
Chairperson	Robyn Martin
Deputy Chair	Ross Fowler
Secretary	Ginibi Robinson
Treasurer	Sel Cooper
Director	Paula McGrady
Director	Greg Narrier
Contact Officer	Kim Davison

#### Board members who have left the organisation in 2019 - 2020

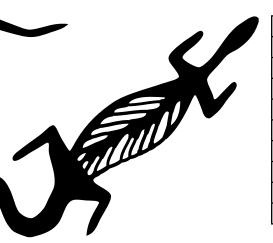
We thank you for your service

– Greg Narrier

#### Staff who have left the organisation in 2019 - 2020

We thank you for your service

– Brendan Richards & Leo Nickels



#### STAFF 2019 - 2020

Name	Position	Section
Kim Davison	Executive Director	Management
Amanda Savle	Deputy Director	Management
Betty Callow	Executive Assistant	Management
Amber Bootle	Administration	Administration
Malcolm Towney	Family Support Worker	Child, Youth & Family Support
Karla Wighton	Early Childhood Worker	Child, Youth & Family Support
Peter Williams	Youth Support Worker	Child, Youth & Family Support
Christine Uelese	Family Liaison Officer	Reconnect
Kathryn Williams	Family Liaison Officer	Reconnect
Dale Huddleston	Youth/Drug Alcohol Outreach Worker	Drug & Alcohol/Mental Health
Aliesha Cross	Mental Health & Wellbeing Outreach Worker	Drug & Alcohol/Mental Health
Jesse Coleman	Youth/Drug Alcohol Outreach Worker	Drug & Alcohol/Mental Health
Ashley Robson	Youth/Drug Alcohol Outreach Worker	Drug & Alcohol/Mental Health
Julene Ryan	Dual Diagnosis Worker	Drug & Alcohol/Mental Health
Wayne Martin	Bus Driver & Youth Worker	Growing Healthy Families
Alyce Davison	Streetbeat Outreach Worker	Drug & Alcohol/Mental Health

# STAFF PROFESSIONAL DEVELOPMENT

Mental Health First Aid Training 15-16 August 2019
A Gender Agenda Training 25 October and 8 November 2019
Child Wise-Child Safety In Aboriginal Organisations 12 November 2019
Gugan Gulwan Organisation Planning Days 12-14 February 2020
DEX and MYCOVID Training 28 February 2020
Royal Life Saving ACT Water Safety Training 13 March 2020
Specialist Homelessness Information Platform Training 4 June 2020
ATODA Skill set Training
ImpaRA Network Meeting 18 October 2019
Adoption Workshop

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MAY Parenting Our Way Program

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In Loving Memory

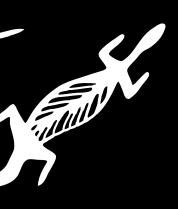
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"Caring and kind community for my son to be a part of."

"I think Gugan is critical to our community in the ACT and surrounding region. I think it needs more support Govt to allow us to grow as in a facility and programs. I appreciate the work that gugan gulwan deliver more broadly then it's core business."

"Interesting that there was a variety of services through Gugan."

"POSITIVE, GOOD ENERGY, FRIENDLY STAFF."

"I was very happy with the help i/my family got."

"Incredibly supportive"

> "Positive. Good energy, friendly staff."

"LOVED HAVING AN **INDIGENOUS CENTRE** WHERE MY KIDS CAN LEARN THEIR CULTURE **AND BE AROUND** OTHER ABORIGINAL **AND TORRES STRAIT** ISLANDER KIDS AND **ADULTS."** 

"SUPPORTIVE. **FAMILY FRIENDLY DYNAMIC"** 

"As a new comer to Canberra gugan provided a welcomina introduction to the broader community."

"I didn't think I would enjoy it but I have been around Gugan for a while now I have been very comfortable and I like it very much."

Very helpful, professional, welcoming

**"CULTURALLY SAFE** AND

**APPROPRIATE SERVICE."** 

"MY EXPERIENCE WAS **AWESOME** THEY HELPED ME STRAIGHT AWAY"

 $^{\prime\prime}$ Unsure what to expect $^{\prime\prime}$ 

"DEADLY"

#### Gugan Gulwan Community Feedback 2020



Gugan Gulwan NAIDOC Youth Awards and Children's Disco 2019

#### January 2021

1st - New Years Day

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#### CHAIRPERSON'S REPORT



It is a privilege to provide leadership to Gugan Gulwan Youth Aboriginal Corporation, and an honour to work alongside the employees of this Organisation. Every day I see examples of the passion and dedication that have made it possible for Gugan Gulwan to improve outcomes for Aboriginal and Torres Strait Islander young people and their families. We believe in what we do.

Governing Gugan Gulwan is our primary role as Directors and I want to acknowledge the importance of Gugan Gulwan ensuring our governance platform is as strong as it can be. It is the only way for our organisation to effectively strive for and deliver the best possible outcomes for our community.

The past 12 months has been challenging in several areas for Gugan Gulwan with ongoing sorry business, bushfires, and COVID-19. Gugan has been responsive and has provided valuable support to not only clients of the service but the wider community in time of need. This has been a real positive and is testament to the dedication of staff and my fellow Directors.

Gugan Gulwan is at heart and by constitution an Aboriginal community organisation. Our Aboriginality is intrinsic to our identity, essential to our communities and part of our world.

This year the service has achieved the following:

- Implementation of the Organisations Strategic Plan
- Increase in service delivery demands
- Provision of Leadership and innovation at all levels
- Proven best practice youth organisation in ACT
- · Sound financial management

I would like to acknowledge our Executive Director, senior management and staff for their commitment and dedication. I would also like to acknowledge our Board of Directors for supporting me in governing Gugan Gulwan. A special mention to Greg Narrier who unfortunately resigned from his position of Director – On behalf of Gugan Gulwan, I would like to thank Greg for his input, dedication, and commitment to this Organisation.

Robyn Martin Chairperson



Gugan Gulwan Staff Planning Day 2020

#### February 2021

13th - Anniversary of The Apology

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#### EXECUTIVE DIRECTOR'S REPORT

I am pleased to provide Gugan Gulwan's Annual Report to clients, stakeholders, Government funding bodies and the wider community.

The 2019-2020 financial year has been a time of unprecedented challenges. The impacts of devastating bushfires, sorry business within our community, and the health and economic effects of COVID-19 pandemic has been extreme.

I am proud of Gugan Gulwan's role in responding to these crises at a time when our community relied on us. I cannot express my gratitude enough to our committed staff and Board of Directors who have worked tirelessly throughout the year – meeting these challenges with energy, empathy, and commitment.

Gugan Gulwan has been met with increased demand across all areas of service delivery. Meeting the community need has been incredibly satisfying along with continuing to meet and exceed our funding commitments. Gugan Gulwan will continue to work with and through the evolving impacts of COVID-19 with the focus of ensuring our clients and community are supported and the service continues to operate efficiently and effectively, prioritising the health and safety of our people.

Key highlights throughout the year consist of:

- Trained and skilled staff working on the ground to meet community demand.
- Quality Improvement journey and implementation of the Organisations Strategic Plan 2016-2020.
- NAIDOC and Christmas Party Events
- > Full participation of all group programs
- Valued partnership with OzChild to deliver Functional Family Therapy – Child Welfare

Gugan Gulwan will work to retain the levels of commitment from government and to grow our future by investigating philanthropic, business and entrepreneurial partnerships for infrastructure and development.

Kim Davison

K. Davoson





#### March 2021

8th - Canberra Day

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#### GUGAN GULWAN AND COVID-19

Gugan Gulwan developed a COVID-19 Organisational Action Plan in response to the public health emergency being declared in the ACT on the 16 March 2020.

Gugan Gulwan ceased all face to face group programs, events, and face to face case management as of 23 March based on government health advice and restrictions.

Gugan Gulwan was identified as an "essential service" and continued to operate. Through the Gugan Gulwan Action Plan and Business Continuity Plan. The implementation of the Action Plan included:

Executive Director and skeleton staff on site throughout pandemic 23/3/20 - 11/5/20

Work from home agreements established for those staff who were identified as vulnerable and/or required to home school their children.

Gugan Gulwan partnered with the Canberra Relief Network to provide essential food items and support to vulnerable community members.

Gugan Gulwan continued to provide case management services to clients through remote means and was available to support community members and their families as needed. In emergency situations, staff were able to deliver face to face case management as required. Child and Protection Services were monitoring families intensively. There were child removals over the COVID period.

To further support and keep the community engaged Gugan Gulwan undertook many initiatives in this reporting period, these include:-

#### GUGAN GULWAN MEDIA PLATFORMS AND COMMUNICATION

Gugan Gulwan social media has been a robust and vital communication tool to and for our clients and wider community. Gugan Gulwan social media has seen significant growth over the last twelve months. Our social media platforms allow Gugan Gulwan to directly communicate to the community by asking the community to feedback what their needs and concerns are. Gugan Gulwan's social media has become an interactive stage where we can communicate important information, undertake youth focussed engagement activities in addition to providing community updates. From January to June 2020 Gugan Gulwan published over 440 social media posts reaching 154, 312 people. Gugan Gulwan delivered youth focussed activities online including: Gugan Gulwan Youth Week Event Online, Daily Online Challenges for young people and their families over the April school holidays, Cultural Art Videos, COVID-19 resources and information, Aboriginal Online Storytelling, Gugan Gulwan Executive Director Message to Community Updates, and the production/publishing of Mental Health and Wellbeing resources and information.

Throughout the health alert and with people self-isolating Gugan Gulwan actively delivered an online resource and information hub for the community. We developed COVID-19 resources that were disseminated across social media and published regular updates from external stakeholder and government agencies.

Gugan Gulwan's new website was launched in April 2020 that provides all program and services information with direct online referral options to services and support. The new website includes a resources page that details further pathways for mental health and wellbeing support.

Gugan Gulwan introduced in April 2020 SMS mass phone texting to client and community members as we acknowledge not all our client and community members have access to online services. This method of communications allows important information to be sent directly to client's phones and has been a valuable communication tool. 1500 text messages have been sent from April to June 2020 directly to clients through this method.





Gugan Gulwan Yoiwng Men's Mentoring Group



Gugan Gulwan Young Men's Mentoring Group

#### April 2021

2nd - Good Friday, 3rd - Easter Saturday, 4th - Easter Sunday, 5th - Easter Monday, 26th - ANZAC Day

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#### YOUNG MEN'S MENTORING GROUP

The Gugan Gulwan Young Men's Mentoring Group (YMMG) has continued to grow over the last 12 months with increased demand for service as it becomes increasingly more evident that young men aged between 8-12 years are an identified service gap.

29 sessions of the YMMG have been delivered with an average of 10 young men attending each session.

The YMMG program content over the last 12 months has included: social and emotional wellbeing, respectful relationships and communication, cultural knowledge and practice, healthy food and nutrition, self-confidence, resilience, living skills development and recreational activities.

#### YOUTH INTERCHANGE PROGRAM

Gugan Gulwan in October 2019 collaboration with ACT Education Directorate and Programmed ACT developed and delivered the Youth Interchange Program that provided young Aboriginal and Torres Strait Islander work experience and training including the completion of their white card and asbestos qualifications. Throughout the two-week program the nine young people had the opportunity to develop on site trade skills in maintenance, and horticulture. The young people were further celebrated and acknowledged by an Awards ceremony carried out at the completion of the program. This program will continue to be develop and supported by Gugan Gulwan as it is learning and vocational pathway for education and employment.

#### SCHOOL HOLIDAY PROGRAM

The Gugan Gulwan school holiday program continues to be a highly sought-after program for young people and their families. An ongoing achievement of the program is the engagement of vulnerable youth who can participate, develop, learn and build relationships that are healthy and positive in an environment that is culturally safe and welcoming.

96 young people participated in the program.

The April 2020 school holiday program was delivered online with

young people completing daily activities and challenges. The online school holiday program reached over 4000 people.

#### TARROT PROGRAM

Ngaoara Ltd has established TARROT, the Trauma Assessment, Referral and Rehabilitation Outreach Teams program, where small teams of clinical and educational professionals provide medical and therapeutic trauma assessment and referral outreach for children affected by trauma and with complex comorbidities. TARROT also facilitates support for their families and communities. The TARROT teams consist of primary care practitioners, paediatricians, psychologists (child and adult) and psychiatrists.

With the support of respective communities and the Commonwealth Department of Health, Ngaoara is currently delivering TARROT in Canberra one day a month. Over the 12 month period the TARROT program has serviced 18 young people and their families.

#### TUTORING PROGRAM

The Gugan Gulwan is an individualised program of support for young Aboriginal and Torres Strait Islander students that supports their ongoing engagement in school, individual learning and builds self-confidence in the student's learning journey. All students on the program receive 10 x 1 hour sessions facilitated by Canberra Tutoring.

59 young people accessed this program in the 12-month period.

#### DROP IN MUSIC PROGRAM

The Gugan Gulwan Music program is designed to engage and support Aboriginal and Torres Strait Islander young people in the ACT region who have an interest or passion for music and runs every Monday afternoon during school terms.

The music program is facilitated by Uncle Dale Huddleston and further supported with professional mentors/musicians from the ANU School of Music, Uncle Johnny Huckle and Stewart Barton.

40 music sessions have been delivered.



May 2021

26th - National Sorry Day, 27th May - 3rd June Reconciliation Week

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# GUGAN QULWAN PARENTING OUR WAY PROGRAM

The Gugan Gulwan Parenting Our Way program engages Aboriginal and Torres Strait Islander parents and carers who are interested in exploring their parenting journey, through a number of themed sessions with subject matter experts. The Parenting Our Way program is delivered in sessions which are conversational and inclusive. The sessions have a strong focus topic and use a variety of approaches to allow participants to explore and how it relates to their lived experience.

The Parenting Our Way program objectives are:

To explore, and celebrate, parenting skills that are working

To build a strong foundation in communication, conflict resolution and stages of development

To enhance relationships that support the parenting role

To explore the roles of different members within the family

To gain skills to build stronger, positive relationships throughout the different life stages

In 2019 three comprehensive community forums were conducted to gather input from Aboriginal and Torres Strait Islander community service workers, community members, parents, and families across the ACT region. Two of the forums were held on the 31st October and 14th November 2019.

The forums questioned the overrepresentation of Aboriginal and Torres Strait Islander children and families who are in or have been in contact with the child protection system. To explore the reasons Aboriginal and Torres Strait Islander children and young people are entering care and to identify solutions, along with exploring how Gugan Gulwan can support and look at the gaps in service delivery.

The forums were highly successful with a total of eighty-one participants, a key strength of the forums was the input from participants that were able to share their voices and experience anonymously in a culturally safe environment.

# PARENTING OUR WAY - MOTHER'S DAY GIFTS 2020

The Gugan Gulwan Parenting Our Way program delivered a mental health and wellbeing program for over 100 mothers/ aunts/grandmothers and carers in the community.

The program inception was conceived by Gugan Gulwan staff recognising the need for our mothers/grandmothers/ aunts/ carers to be acknowledged as they maintained and supported their own family members through government restrictions, social isolation, and closure of schools. Over 100 occasions of support were provided to ensure that immediate needs were being met and provided an entry point for further support. These wellness checks and conversations were gratefully received and on occasions were tearful and emotionally charged as many mothers/grandmothers/aunts and carers had the opportunity to release long held mixed emotions.

Gugan Gulwan Parenting Our Way staff then coordinated and delivered 100 Mothers' Day gifts across the ACT region to reinforce the value each mother/grandmother/aunt/carer plays in their lives of their loved ones and wider community.





Clontarf and Community Arts Program

#### June 2021

3rd - Mabo Day, 14th - Queen's Birthday

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#### GUGAN GULWAN GROUP PROGRAMS

1	Group Programs	Young People Attended	Sessions Delivered	
/ _	Young Men's Mentoring Group	290	29	
	Young Women's Mentoring Group	250	25	
	Drop In Music Program	240	40	
	Streetbeat Youth Outreach Program	1940 sexual health packs	54	
	Ngaoara Tarrot Outreach Program	18	8	
	Drop In and Lunch Program	1440	88	
	Community Arts Program	180	15	
	Bimberi Outreach Program	16	20	
	AMC Arts and Music Program	26	12	
	Worldview Program	8	6	
	Tutoring Program	59	590	
	Parenting Our Way Program	208	3	
	Back To School Packs	250	10	
Ì	COVID-19 Community Support Program	100	100	
I	Children Activities Packs	100	100	
	Winter School Uniform Assistance Program	99	99	
	Gugan Gulwan - Canberra Relief Network	166	-	



Functional Family Therapy-Child Welfare (FFT-CW)

July 2021

4th - 10th NAIDOC Week

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# FUNCTIONAL FAMILY THERAPY - CHILD WELFARE (FFT-CW)

The Functional Family Therapy-Child Welfare(FFT-CW) program partnership between Gugan Gulwan and OzChild continues to build and expand. The FFT-CW program commenced in November 2018 and works with the whole family unit to address and reduce risks associated with children being removed into the out of home care system.

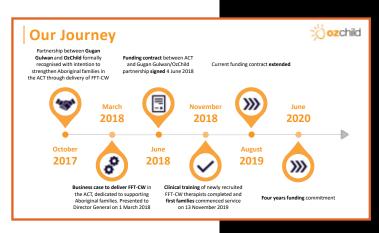
On average families work within the program for 4-9 months. Up until 30 June 2020, 40 families involving 116 children and young people have successfully completed or are currently engaged with the program with no children and or young people entering the out of home care system.

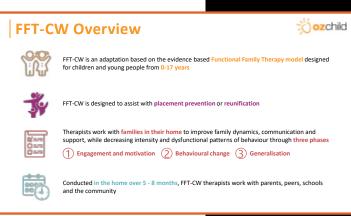
The FFT-CW program results have been overwhelmingly positive with the ACT Government announcing on the 17 December 2019 additional four years funding for the program.

We would like to acknowledge and thank Jade Gatto, Lynn Orcher and Jonathan Cornforth for their contribution and service to the FFT-CW team.



#### **Our Partnership** ozchild **Gugan Gulwan** Culturally · Community controlled Knowledge of model responsive delivery Strong standing in community Implementation experience of a model proven Knowledge of families Relationship with purveyors by research to Successfully supporting families Suitable Entity status support families Cultural connection Successful model delivery









GUGAN GULWAN MUSIC PROGRAM









Gugan Gulwan Music Program

#### August 2021

4th - National Aboriginal and Islander Childrens' Day, 9th - International Day of the World's Indigenous People

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# GUGAN GULWAN EVENTS AND COMMUNITY DAYS OF SIGNIFICANCE

#### GUGAN GULWAN NAIDOC AWARDS AND CHILDREN'S DISCO 2019

Gugan Gulwan NAIDOC Youth Awards and Children's Disco was delivered on the 11th July in the Corinna Ballroom at the Southern Cross Club in Woden with special guest Dane Simpson. The night was full of amazing young people showcasing their many talents and engaging in the celebrations.

For our NAIDOC Youth Awards we received over 30 nominations over four categories (education, Sport, Leadership and performing arts) that truly demonstrated the positive and outstanding achievements of our young people in the community.

The Gugan Gulwan Young Men's Mentoring Group overwhelmed the audience with their didgeridoo playing with the support of Gugan Gulwan program staff and mentors.

Stewart Barton and Tahalianna Mahangacontinue to rise up and shine through their music performances.

The Children's Disco with DJ Cuddles was vibrant as children and families danced the Nutbush and shared smiles and laughter together.

Over 375 people attended Gugan Gulwan NAIDOC Youth Awards and Children's Disco in 2019.

#### ABORIGINAL AND TORRES STRAIT ISLANDER CHILDREN'S DAY 2019

Gugan Gulwan celebrated Aboriginal and Torres Strait Islander Children's Day on the 6th August. We shared this celebration with a morning tea with young children from local childcare centres. The children completed cultural arts and craft activities along with Aboriginal face painting done by Yarrudhamarra Creations.

#### GUGAN GULWAN R U OK DAY

To recognise and share the significance of having the R U OK conversation Gugan Gulwan provided a lunch sand invited community members and students attending the local college on the 12 September 2019. Gugan Gulwan provided mental health resources and information on ways to help and start the R U OK conversation.

#### GUGAN GULWAN AND WINNUNGA CHILDREN'S CHRISTMAS PARTY 2019

Gugan Gulwan in partnership with Winnunga Nimmityjah decide to join forces to deliver a super filled Children's Christmas party in 2019 on the 7th December with special guest Mr and Mrs Claus and a sprinkling of elves.

The Children's Christmas party was jammed with activities for children of all ages to enjoy including jumping castles, obstacle courses, miniten pin bowling, photobooth, face painting to name a few.

The feast was spectacular with a BBQ and special chef Benny Hodges and family coming along to share traditional foods with us. The children (and adults) enjoyed the assortment of fresh fruit, popcorn, fairy floss, hot dogs and snow cones being offered on the day.

However, the highlight and climax on the day was the arrival of Mr and Mrs Claus with a few elves to commence the gift giving. Mr and Mrs Claus were so excited to be there and were swamped with attention and happiness from children of all ages.

Over 500 families attending this event with over 360 children registered to receive a gift from Mr and Mrs Claus.

A big thank you and acknowledgement to: ACT Health, Marymead, Civil Aviation Safety Authority, OzChild, K. Medcraft and the National Indigenous Australians Agency who supported this event.



GUGAN GULWAN SCHOOL HOLIDAY PROGRAM











Gugan Gulwan School Holiday Program

#### September 2021

9th - RU Okay Day

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#### CASE MANAGEMENT

Gugan Gulwan case management services are delivered across three sections within the organisation Child, Youth and Family Support Team, Drug and Alcohol/Mental Health Team and Reconnect Team. Each team works in collaboration to provide overarching case management and support to clients.

The Child, Youth and Family Support Team is made up of an Early Childhood Worker, Youth Worker and a Family Support Worker. Each role is designed to support young people within specific age ranges and development, with a focus on providing overarching support to the family unit.

The Drug and Alcohol and Mental Health Team is made up of three Drug and Alcohol Outreach Workers with one dedicated position to the delivery of programs in AMC, Bimberi, Ted Noffs, Burrunju Art Gallery, Yass and Queanbeyan schools.

The Mental Health team is comprised of a Dual Diagnosis worker and Social and Emotional Wellbeing Worker that deliver service and case management to client experiencing co-morbid conditions.

The Reconnect team includes two Family Liaison Officers whom provide case management and outreach to young people and their families aged between 12-18 years that are at risk of homelessness or disengagement from their education.

209 families were case managed over the 12-month period.



# THERAPEUTIC COUNSELLING OUTREACH PROGRAM -RELATIONSHIPS AUSTRALIA

Gugan Gulwan in partnership with Relationships Australia Dhunlung Yarra Program provide male and female counselling services to young people that addresses and recognises young men and womens challenges or concerns in an environment that is culturally safe.

32 young people were engaged in counselling over the 12 month period, with over 120 individual counselling sessions completed. Counselling sessions were interrupted due to the health pandemic with many young people declining the option of online and or phone sessions preferring to resume once face to face counselling could recommence.

#### GUGAN GULWAN CHILD SAFETY ORGANISATION

Gugan Gulwan strongly supports and is committed to wellbeing and safety of all children. Gugan Gulwan continues to monitor and review our practices to ensure the best interest of the child is first in everything we do and endorses the National Principles of Child Safe Organisations.

#### OUR COMMITMENT TO CHILD SAFETY

Gugan Gulwan Youth Aboriginal Corporation recognise that children thrive in strong, well connected communities where everyone plays a part in supporting families. Our children deserve to be safe, happy and empowered. Gugan Gulwan is committed to the safety, participation and self-determination of all children. We are committed to preventing and identifying risks early and supporting families and the community to remove and reduce these risks.



Our Gugan Gulwan Community

#### October 2021

4th - Labour Day

FRI 1	SAT	SUN	MON	TUF	WED	THU	FRI	SAT	SUN	MON	TUF	WFD	THU	FRI	SAT	SUN	MON	TUF	WFD	THU	FRI	SAT	SUN	MON	TUE	WFD	THU	FRI	SAT	SUN
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#### GUGAN GULWAN STAKEHOLDER EVALUATIONS

Gugan Gulwan actively seeks feedback from all stakeholders and undertakes bi-annual evaluations and at completion of program and or case management services.

Gugan Gulwan is committed to continuous improvement.

In May 2020 this year Gugan Gulwan introduced an online evaluation form that was distributed via email, text message, social media, website and hardcopy.

The result from the evaluations are reviewed by the organisation and if opportunities for improvement are identified, strategies are developed, implemented and monitored.

Feedback is a vital aspect in the delivery of programs and services. See below data summary from evaluations received.

- 33% of respondents found out about Gugan Gulwan through a family member or friend.
- **81.8%** of respondents were a current or previous client of Gugan Gulwan.
- **72.7%** of respondents rated the quality of service received from Gugan Gulwan as excellent.
- **12.1%** of respondents rated the quality of service received from Gugan Gulwan as above average.
- 9.1% of respondents rated the quality of service received from Gugan Gulwan as good.
- 87.9% of respondents believe Gugan Gulwan works with other community organisations/agencies and government entities to meet the needs of the people and the community it serves.
  - 93.9% of respondents said they would recommend Gugan Gulwan.

#### GUGAN GULWAN YOUTH COALITION STAFF ACKNOWLEDGMENT AWARD 2019 (YOGIE).

On October 25th, 2019 Gugan Gulwan was awarded the Youth Coalition Staff Acknowledgement Award due to the organisation commitment, exemplary practices, outstanding leadership and their ongoing significant contribution to young people and their families in the ACT.

#### GUGAN GULWAN SUPPORTERS

Gugan Gulwan Youth Aboriginal Corporation is extremely grateful and humbled to be thought of every year and given donations or in-kind support. Gugan Gulwan thanks everyone who supports our organisation and the ongoing delivery of programs and services. This year we would like to acknowledge and give thanks to:

- K.Backhouse
- Religious Society of Friends (Quakers)
- K.Medcraft
- ACT Department of Health
- Department of Infrastructure Social Club
- · Department of Treasury Social Club
- Department of Treasury-Policy and Engagement Division
- University of Canberra
- University of Canberra-Capitals
- Department of Industry, Innovation and Science
- IRΔ
- National Indigenous Australians Agency
- Civil Aviation Authority
- OzChild
- GIVIT











#### GUGAN GULWAN

## Young Women's Mentoring Program













Gugan Gulwan Young Women's Mentoring Program

#### November 2021

MON	TUE	WED	THU	FRI	SAT	SUN	MON	TUE	WED	THU	FRI	SAT	SUN	MON	TUE	WED	THU	FRI	SAT	SUN	MON	TUE	WED	THU	FRI	SAT	SUN	MON	TUE	
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#### GROWING HEALTHY FAMILIES

On the 28 October 2019 Gugan Gulwan was transitionally funded by the National Indigenous Australians Agency (NIAA) to deliver the Growing Healthy Families Program.

The program aims and outcomes are to support:

- Improved early childhood development
- School readiness and engagement with support for improved learning outcomes
- Support of transitional programs and further training for young people

Gugan Gulwan was fortunate that the program aims, and outcomes are embedded into our case management services and group/community support programs. The program allowed us to widen our outreach supports and services to surrounding regions including Queanbeyan and Yass.

With the additional funding we expanded our resources and further enhanced group/community support programs including but not limited to:

- Training, work experience and qualifications in partnership with Programmed and ACT Education Directorate
- Increased participation numbers on learning support programs
- Development and provision of resources to address school readiness and preparation including back to school packs, winter and summer uniforms support.
- Working in collaboration and delivering culturally specific programs with schools throughout ACT, Queanbeyan and Yass.

#### RAISING THE AGE OF CRIMINAL RESPONSIBILITY

Gugan Gulwan throughout the last 12 months has continued to be an outspoken advocate for raising the age of criminal responsibility for young people from 10 to 14 years.

Raising the age of criminal responsibility is the first step to keeping our kids safe, healthy and out of the dangerous quicksand of the criminal legal system. Children deserve care, support and help when they are in trouble — not prison cells and paddy wagons.

Aboriginal children are more likely to be removed from their families, communities and culture than their non-Indigenous peers, and it is the responsibility of whichever parties form government after the election in the ACT to take urgent action to end the over representation of our kids in the criminal legal system.

Criminalising any child, but especially those under the age of 14, has lifelong harmful consequences that not only introduces young people into a system which does not address any form of healing, but it also is not set up to work therapeutically nor in trauma informed ways. This can result in detrimental long-term negative effects expanding over a lifetime.





### Merry Christmas!

Gugan Gulwan & Winnunga's Children's Christmas Party 2019

Gugan Gulwan Children's Christmas Party 2019

#### December 2021

10th - Human Rights Day, 25th - Christmas Day, 26th - Boxing Day

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#### GUGAN GULWAN AND WINNUNGA CHILDREN'S CHRISTMAS PARTY 2019

Gugan Gulwan in partnership with Winnunga Nimmityjah decide to join forces to deliver a super filled childrens Christmas party in 2019 on the 7th December with special guest Mr and Mrs Claus and a sprinkling of elves.

The Children's Christmas party was jammed with activities for children of all ages to enjoy including jumping castles, obstacle courses, mini ten pin bowling, photobooth, facepainting to name a few.

The feast was spectacular with a BBQ and special chef Benny Hodges and family coming along to share traditional foods with us. The children (and adults) enjoyed the assortment of fresh fruit, popcorn, fairy floss, hot dogs and snow cones being offered on the day.

However, the highlight and climax on the day was the arrival of Mr and Mrs Claus with a few elves to commence the gift giving. Mr and Mrs Claus were so excited to be there and were swamped with attention and happiness from children of all ages.

Over 500 families attending this event with over 360 children registered to receive a gift from Mr and Mrs Claus.

## OUR BOORIS

Gugan Gulwan in the last 12 months has been a strong contributor and supporter of the Our Booris Our Way Steering Committee review into the ACT Child and Youth Protections Services system and the consequential impacts it has and places on the Aboriginal and Torres Strait Islander families and community. On the 17 December 2019, the Our Booris Our Way final report was launched and delivered to the Minister for Children, Youth and Families.

In the final report the Our Booris Our Way Steering Committee made 28 recommendations to improve and reduce the systemic failures of ACT Government's - Child, Youth, Protections Services and ACT Together (as the contracted provider for out of home care services in the ACT).

Gugan Gulwan remains connected and vigilant the recommendations of the Our Booris Our Way final report are adopted and implemented.





#### TREASURER'S REPORT

I am please to present the Financial Statements for the year ended 30 June 2020 for Gugan Gulwan Youth Aboriginal Corporation.

During the 2020 financial year the organisation faced the enormous challenges of the bushfires and COVID-19 with a lot of innovation, dedication and commitment to the community. The organisation continued, despite these great challenges, to maintain a strong financial position while meeting the strategic goals as identified by the Board. This has been achieved by being flexible and innovative with service delivery while continuing to display organisational excellence in trying times.

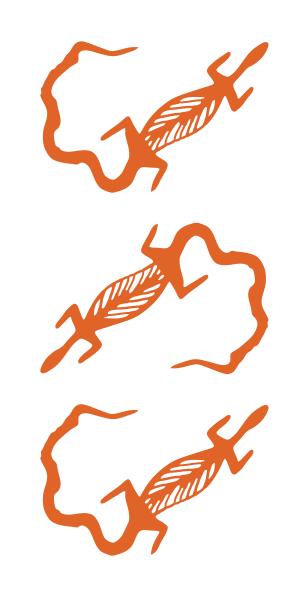
Gugan Gulwan's full audited financial statements for the year ended 30 June 2020 are available on the website of the Office of the Registrar of Indigenous Corporations (ORIC) and upon request.

I would like the thank the Executive Director, Kim Davison, Deputy Director Amanda Savle, MYOB Consultant Marie Roach and Kelli Lawton of Cosgrave Soutter for their ongoing Financial Management and reporting for Gugan Gulwan.

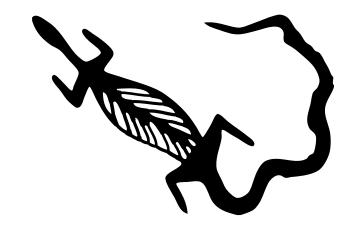
I would also like to thank KPMG who have continued as Gugan Gulwan's Auditor for the year ended 30 June 2020.

Regards,

Sel Cooper Treasurer /10/2020



#### AUDITED FINANCIAL STATEMENTS



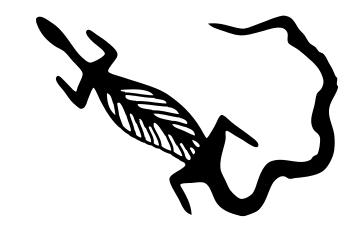
Gugan Gulwan's financial result for the year ended 30 June 2020 is a surplus of \$236,087 (2019 surplus: \$54,628). The audited Balance Sheet and Statement of Income and Expenditure for the years ended 30 June 2020 and 30 June 2019 are as follows:

#### **Statement of Income and Expenditure**

	2020	2019
	\$	\$
INCOME		
Grant income	2,270,599	2,069,575
Other income	57,796	28,552
COVID 19 Cash Boost	62,500	
Total Income	2,390,895	2,098,127
EXPENDITURE		
Employee expenses	1,446,028	1,331,734
Transport and travel expenses	135,638	135,333
Other program expenses	284,200	216,418
Other operating expenses	288,942	360,014
Total Expenditure	2,154,808	2,043,499
Surplus for the year	236,087	54,628

NOTE: The full financials are available on ORIC's website www.oric.gov.au

#### BALANCE SHEET



	2020	2019
	\$	\$
ASSETS	•	-
Cash and cash equivalents	1,029,695	803,227
Receivables	12,500	6,000
Property, plant and equipment	138,244	73,331
Right of use asset for property lease	59,632	
Total Assets	1,240,171	882,558
Creditors and accruals Lease liability Provisions for employee leave Grant income in advance Total Liabilities	71,202 64,527 88,601 188,417 <b>412,747</b>	62,015 - 79,208 149,998 <b>291,221</b>
NET ASSETS	827,424	591,337
EQUITY		
Retained earnings	591,337	536,709
Current year surplus	236,087	54,628
TOTAL EQUITY	827,424	591,337

NOTE: The full financials are available on ORIC's website www.oric.gov.au

# **BIRTHDAYS:** IMPORTANT DATES:

# NOTES:





#### **Gugan Gulwan Youth Aboriginal Corporation**

Grattan Court, Wanniassa, ACT 2903

PO Box 305, Erindale, ACT 2903

T: +61 2 6296 8900

F: +61 2 6231 9933

kim@gugan-gulwan.com.au

www.gugan-gulwan.com.au